IT SUPPORT

COMPANY OVERVIEW

Tata Group is an Indian multinational conglomerate company headquartered in Mumbai, India. It encompasses seven business sectors: communications and information technology, engineering, materials, services, energy, consumer products and chemicals. Tata Group was founded in 1868 by Jamsetji Tata as a trading company. It has operations in more than 80 countries across six continents. Tata Group has over 100 operating companies with each of them operating independently.

Tata Sons is the promoter of all key Tata companies and holds the bulk of shareholding in these companies.

BACKGROUND

The Tata companies together serve over million consumer and commercial customers today across several products and services. In order for the Tata companies to better understand customer and client needs and preferences, action life stages, needs, value, and potential, and enhance value and experience; the Tata companies need to develop robust data and information management capability and customer analytics. The vision is to eventually create the best in-house capability for data analytics amongst any large corporate. To achieve the above aims, it has been decided to establish an independent Tata company focused on building a common data analytics platform and help Tata Group companies. This company is being incubated in the initial phase as a division of Tata Industries and will subsequently be structured as a separate company to build Big Data Analytics and Data Science capabilities catering to but not limited to the 'Consumer' brands of the group.

Tata Insights and Quants – Journey to Date

Company: Tata - Insights and Quants – A Newly started division by Tata Industries.

http://www.livemint.com/Companies/PCgvCZILuJKV68UKVHZRJO/With-new-analytics-arm-Tata-aims-to-make-better-sense-of-da.html

Employer Brand: : www.tataiq.com

Tata iQ in 18 months of its inception was recognized in the list of Analytics India Magazine's (AIM) Top 10 most desirable Analytics Indian Firms to work for in 2016:

http://analyticsindiamag.com/top-10-analytics-firm-wish-worked-2016/

Generating Value for Customer:

Fourteen Tata companies are partnering Tata Insights and Quants (Tata iQ), a Big Data firm, to analyse data collected from users, consumers and make sense of it to put changes in place

http://www.livemint.com/Companies/5om8ebrv6p02jGCcRB3j3K/Tata-companies-use-Big-Data-to-craft-strategies.html

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Contributing to Community through big data:

In line with the Tata group's philosophy of giving back more to the society than what it takes, Tata iQ, Tata group's big data and decision Sciences Company.

Okhai partners with Tata iQ to deliver big impact through big data

Company : Tata Insights and Quants
Role   : IT Support
Level   : Analyst – Associate - Senior Associate
Role Type   : Individual Contributor
Location   : Bangalore

IT-Support Job Description :

• Experience with Windows 8.1,10 and Linux distributions (centos, fedora, ubuntu, redhat)

• Microsoft O365 knowledge / hands on experience is a plus

• Knowledge/Hands on with AD management like user creations, group policy, DNS, DHCP service.

• Installation of Applications on different OS platform, Upgradation of Packages.

• Symantec antivirus administration and troubleshooting.

• Symantec encryption configuration, troubleshooting and maintenance of Keys.

• Video conference configuration, administration and troubleshooting.

• Need to ready on multi DB functionality.

• Hands on Backup and Recovery.

• Experience of successfully delivering on all aspects of a technology project.

• Linux /Unix experience preferred (Installation of services, LVM, process maps, partition tables and troubleshooting).

• Installation and configuration of Laptops and desktops.

• Understanding of basic network topology (IP subnetting and masking).

• Shell Scripting and Devops methodology / tools).

• Performance Monitoring and Tuning.

• Ability to read and modify database triggers, stored procedures, UNIX and Linux shell scripts.

• ITIL Framework knowledge.

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- Experience with multi-lingual/multi-byte environments a plus.

- Familiarity with Public, Hybrid and private cloud preferred.

- Familiarity with applications like R, SAS is a plus.

- Asset Inventory management.

- Excellent relationship management skills to closely work with various business constituents.

Education qualification:

- Bachelors/ Master's in computer science or Equivalent

Experience and Skills:

- 2-7 years of professional working experience